



Ford Explorer (with 4.2-inch touchscreen) 2011-2019

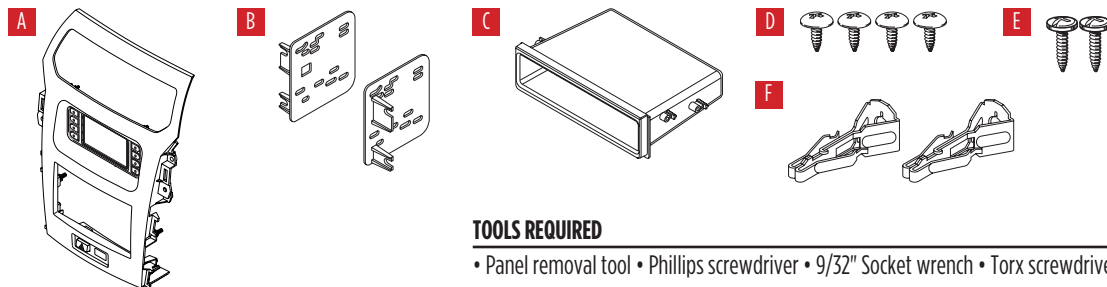
Visit MetraOnline.com for more detailed information about the product and up-to-date vehicle specific applications

KIT FEATURES

- ISO DIN radio provision with pocket
- ISO DDIN radio provision
- Touchscreen display for climate and personalization features
- Integrated hazard button and passenger airbag indicator
- Painted Charcoal Grey

KIT COMPONENTS

- A) Radio/Display trim panel with touchscreen display
- B) Radio brackets
- C) Pocket
- D) (4) #8 x 3/8" Phillips screws for pocket
- E) (2) #4 x 1/2" Phillips screws for A/C Vent to Housing
- F) (2) Panel clips
- G) Antenna adapter and harnesses (not shown)



TOOLS REQUIRED

- Panel removal tool
- Phillips screwdriver
- 9/32" Socket wrench
- Torx screwdriver

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WIRING & ANTENNA CONNECTIONS

- Wiring Harness: Axxess interface built into kit
- Antenna Adapter: Included with kit
- USB retention sold separately. AX-FDUSBAUX for 2015-2019, AXFD-USB3 for 2011-2014.

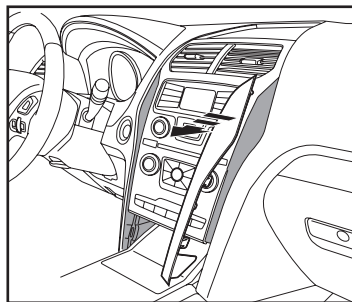
ATTENTION: With the key out of the ignition, disconnect the negative battery terminal before installing this product. Ensure that all installation connections, especially the air bag indicator lights, are plugged in before reconnecting the battery or cycling the ignition to test this product.

NOTE: Refer also to the instructions included with the aftermarket radio.

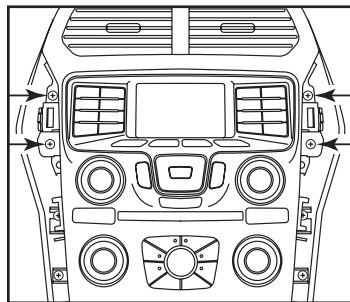
DASH DISASSEMBLY

1. Unclip and remove the (2) trim panels from the left and right side of the factory radio. (Figure A)
2. Remove (4) 9/32" screws securing the radio/climate control panel to the dash. (Figure B)
3. Unclip, unplug, and remove the factory radio/climate control panel. (Figure C)
4. Remove (4) 9/32" screws securing the radio chassis, then unplug and remove. (Figure D)
5. Remove (4) 9/32" screws securing the factory display, then unplug and remove. (Figure E)

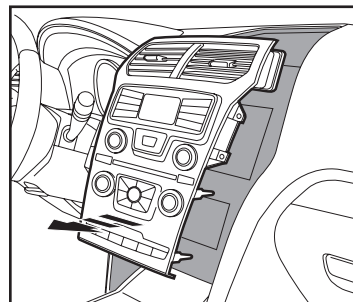
Continue to Kit Preparation



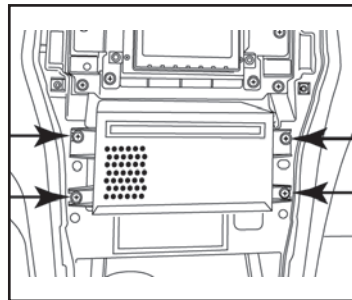
(Figure A)



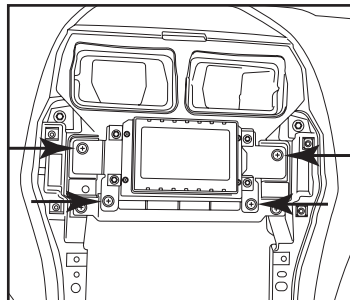
(Figure B)



(Figure C)



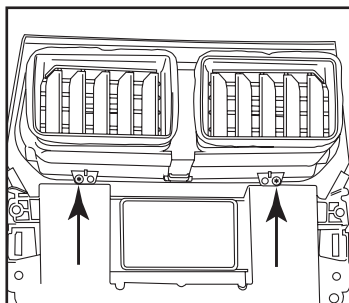
(Figure D)



(Figure E)

KIT PREPARATION

1. Remove (2) Torx screws securing the a/c vents to the factory radio/climate control panel, then unclip and remove them from the panel. (Figure A)
2. Attach the a/c vents to the radio trim panel using the (2) #4 x 1/2" Phillips screws provided with the kit.
3. Attach the panel clips provided with the kit onto the radio trim panel. The factory clips may also be used if desired.



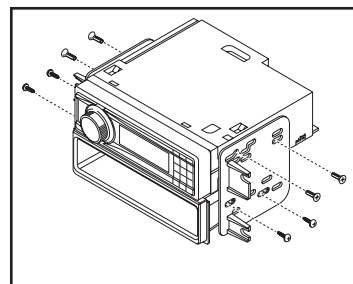
(Figure A)

Continue to Kit Assembly

KIT ASSEMBLY

ISO DIN radio provision with pocket

1. Secure the *pocket* to the *radio brackets* using the (4) #8 x 3/8" Phillips pan head screws supplied. (Figure A)
2. Remove the metal DIN sleeve and trim ring from the aftermarket radio.
3. Slide the radio between *radio brackets*, then secure with the screws supplied with the radio. (Figure A)

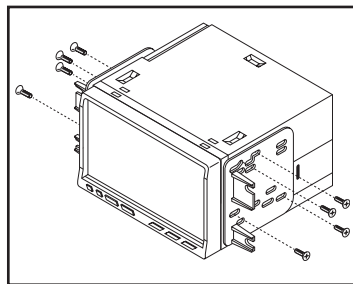


(Figure A)

Continue to Axxess Interface Installation

ISO DDIN radio provision

1. Secure the radio to the *radio brackets* using the screws supplied with the radio. (Figure A)



(Figure A)

Continue to Axxess Interface Installation

AXXESS INTERFACE INSTALLATION

INTERFACE FEATURES

- Provides accessory power (12-volt 10-amp)
- Retains R.A.P. (retained accessory power)
- Provides NAV outputs (parking brake, reverse, speed sense)
- Retains audio controls on the steering wheel
- Retains SYNC®
- Retains the factory backup camera
- Retains balance and fade
- Micro-B USB updatable

INTERFACE COMPONENTS

- Axxess interface (built into the touchscreen display)
- 5847 harness
- 16-pin harness with stripped leads
- 12-pin backup camera harness
- 4-pin harness with yellow RCA jacks
- Hazard harness
- Female 3.5mm connector with stripped leads

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TOOLS REQUIRED

- Wire cutter
- Crimp tool
- Solder gun
- Tape
- Connectors (example: butt-connectors, bell caps, etc.)

CONNECTIONS

From the 16-pin harness with stripped leads to the aftermarket radio:

- Connect the (2) **Red** wires to the accessory wire.
- If equipped with a factory subwoofer, connect the **Blue/White** wire to the amp turn on wire.
- If the aftermarket radio has an illumination wire, connect the **Orange/White** wire to it.
- If the aftermarket radio has a mute wire, and the vehicle is equipped with SYNC®, connect the **Brown** wire to it. If the mute wire is not connected, the radio will turn off when SYNC® is activated.
- Connect the **Gray** wire to the right front positive speaker output.
- Connect the **Gray/Black** wire to the right front negative speaker output.
- Connect the **White** wire to the left front positive speaker output.
- Connect the **White/Black** wire to the left front negative speaker output.
- Tape off and disregard the following (4) wires, they will not be used in this application: **Green, Green/Black, Purple, Purple/Black**

The following (3) wires are only for multimedia/navigation radios that require these wires.

- Connect the **Blue/Pink** wire to the VSS/speed sense wire.
- Connect the **Green/Purple** wire to the reverse wire.

- Connect the **Light Green** wire to the parking brake wire.

From the 5847 harness to the aftermarket radio, connect:

- **Black** wire to the ground wire.
- **Yellow** wire to the battery wire.
- **Green** wire to the left rear positive speaker output.
- **Green/Black** wire to the left rear negative speaker output.
- **Purple** wire to the right rear positive speaker output.
- **Purple/Black** wire to the right rear negative output.
- **Blue** wire to antenna turn on.
- **For models with SYNC®:** Connect the **Red** and **White** RCA jacks labeled “RSE/SYNC/SAT” to the audio AUX-IN jacks of the aftermarket radio.
- **For models without SYNC®:** Connect the **Red** and **White** RCA jacks labeled “FROM 3.5” to the audio AUX-IN jacks of the aftermarket radio.
- Disregard the DIN jack, it will not be used in this application.

Continued on the next page

3.5mm jack steering wheel control retention:

- The 3.5mm jack is to be used to retain audio controls on the steering wheel control.
- For the radios listed below, connect the included *female 3.5mm connector with stripped leads*, to the male 3.5mm SWC jack from the 5847 harness. Any remaining wires tape off and disregard:
 - Eclipse:** Connect the steering wheel control wire, normally **Brown**, to the **Brown/White** wire of the connector. Then connect the remaining steering wheel control wire, normally **Brown/White**, to the **Brown** wire of the connector.
 - Metra OE:** Connect the steering wheel control Key 1 wire (**Gray**) to the **Brown** wire.
 - Kenwood or select JVC with a steering wheel control wire:** Connect the **Blue/Yellow** wire to the **Brown** wire.

Note: If your Kenwood radio auto detects as a JVC, manually set the radio type to Kenwood. See the instructions under changing radio type.

- XITE:** Connect the steering wheel control SWC-2 wire from the radio to the **Brown** wire.
- Parrot Asteroid Smart or Tablet:** Connect the 3.5mm jack into the AX-SWC-PARROT (sold separately), and then connect the 4-pin connector from the AX-SWC-PARROT into the radio.

Note: The radio must be updated to rev. 2.1.4 or higher software.
- Universal “2 or 3 wire” radio:** Connect the steering wheel control wire, referred to as Key-A or SWC-1, to the **Brown** wire of the connector. Then connect the remaining steering wheel control wire, referred to as Key-B or SWC-2, to the **Brown/White** wire of the connector. If the radio comes with a third wire for ground, disregard this wire.

Note: After the interface has been programmed to the vehicle, refer to the manual provided with the radio for assigning the SWC buttons. Contact the radio manufacturer for more information.
- For all other radios:** Connect the 3.5mm jack into the port on the radio designated for an external steering wheel control interface. Refer to the manual provided with the radio if in doubt as to where the 3.5mm jack goes to.

12-pin backup camera harness:

For models with a 4.2-inch display screen:

- Use the 12-pin backup camera harness.

There are two different methods for connecting the factory backup camera.

If retaining the camera to the aftermarket radio is desired:

- Connect the **Yellow** RCA jack the backup camera input of the aftermarket radio.

If retaining the camera to the touchscreen display is desired:

- Connect the **Yellow** RCA jack, to the **Yellow** RCA jack from the 4-pin harness with yellow RCA jacks labeled “Rearview camera”.

Note: If this method is chosen, the backup camera option must be enabled in the Configuration Settings Screen.

4-pin harness with yellow RCA jacks:

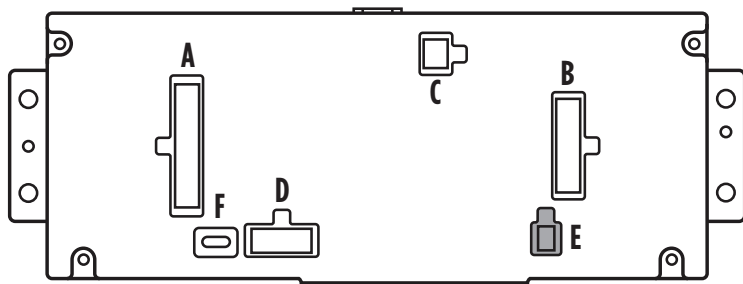
- If retaining the factory backup camera to the touchscreen display is desired, connect the **Yellow** RCA jack labeled “Rearview camera”, to the **Yellow** RCA jack from the 12-pin or 54-pin backup camera harness.
- Disregard the **Yellow** RCA jack labeled “AUX video”, it will not be used in this application.

INSTALLATION

It is highly advisable to read the following steps beforehand, to ensure a clear understanding of what is to be expected. The following steps must be done in the order that they are numbered.

With the vehicle completely off:

1. Connect the *16-pin harness with stripped leads* into port “B” in the touchscreen display.
2. Connect the *5847 harness* to the wiring harnesses in the vehicle. These harnesses are the ones removed in step 4 of dash disassembly. Then insert the *5847 harness* into port “A” in the touchscreen display. But do not install this harness until exactly before step 1 of “Initializing the Interface”. This is a timed process.
3. Connect the *4-pin harness with yellow RCA jacks* into port “C” in the touchscreen display.
4. Connect the hazard harness into port “D” in the touchscreen display, then to the wiring harness in the vehicle. This is the harness removed in step 3 of dash disassembly.
5. Disregard port “E”, it will not be used in this application.
6. Port “F” is an update port for future firmware upgrades.



PROGRAMMING

Attention! If the interface loses power for any reason, the following steps will need to be performed again.

1. Refer to step 2 of “Installing the interface”.
2. Place the vehicle ignition to the on position.
3. Program the kit:
 - a. Once the touchscreen display loads up, select the vehicle type; “Ford Explorer 2011-2015”.
 - b. Wait until the radio comes on, and the touchscreen display shows “SWC Configured*”. This process may take up to 3 minutes.

Note: *If the touchscreen display does not load up, or the radio doesn't come on within 3 minutes, and/or the touchscreen display does not show “SWC Configured*”, turn the vehicle off and disconnect the harness from port “A” in the touchscreen display. Check all the connections, reconnect the harness into the touchscreen display, and then try again.*

* For models with steering wheel controls.

4. Test all functions of the installation for proper operation, before reassembling the dash.

FINAL ASSEMBLY

1. Secure the completed assembly into the dash using the factory hardware.
2. Snap the *radio trim panel with touchscreen display* over the completed assembly, and then reassemble the dash in reverse order of disassembly.

EXTRA FEATURES

SYNC:

If the vehicle is equipped with SYNC, the **99-5847CH** can retain this feature.

- Change the source of the radio to AUX-IN.
- Press the “Info” button on the touchscreen display to enter the SYNC menu. Press the “HVAC” button to get back to the main menu.

TOUCHSCREEN DISPLAY OPERATION

HVAC Control screen



Manual climate controls



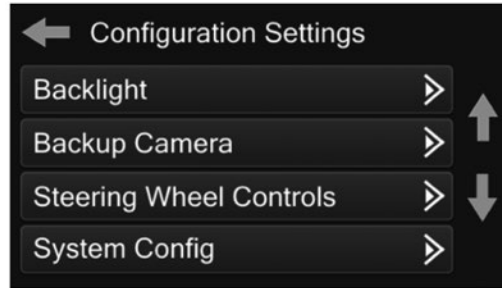
Automatic climate controls

- This is the HVAC control screen which will be displayed on the touchscreen display. This is considered the main screen.
- The upper left tab with (3) arrows will take you to the **Heated/Cooled** seats screen, if applicable.
Note: *This screen will also include Heated Steering if applicable.*
- The upper right tab with the gear icon will take you to the **Configuration Settings** screen.
- **Auto climate models:** The climate controls will function in the same manner that they did with the factory climate controls.
- **Manual climate models:** The climate controls will function in the same manner that they did with the factory climate controls, yet via touchscreen buttons instead. The temperature control will display a numerical scale, with “LO” being the coldest, and “HI” being the hottest: LO / 1-9 / HI
Note: *The “Info” button will only be shown if SYNC is to be retained.*

Continued on the next page

TOUCHSCREEN DISPLAY OPERATION (CONT.)

Configuration Settings screen



- **Backlight**

- Four slide bars control the color of the buttons and the back-light intensity:
Red / Green / Blue / Backlight

- **Backup Camera**

- Enable – Enables the backup camera image to the touchscreen display
- Disable – Disables the backup camera image to the touchscreen display (default)

- **Steering Wheel Controls**

- Remap Buttons – For remapping the steering wheel control buttons
- Dual Assign – For dual assigning the steering wheel control buttons (long button press)
- Select Radio – For auto detecting the radio, or changing the radio type

Touchscreen calibration

- Press and hold the upper two soft buttons on either side of the touchscreen for 10 seconds.
- A screen will pop up asking for you to press the target in the screen.
- After pressing the target with your finger, the calibration process will be complete, and the screen will disappear.

STEERING WHEEL CONTROL SETTINGS

Select Radio screen



- To show which brand radio is “auto detected” to the interface, press the “Autodetect” button. The radio detected will have a filled in circle. If the incorrect radio is shown, select the proper radio.
- Following is a list of radio manufacturers that the interface presently acknowledges. Others may be added at a later date. Universal “2 or 3 wire” radios can show up as any of these radio manufacturers.

Eclipse (type 1) **(a)**

Kenwood **(b)**

Clarion (type 1) **(a)**

Boss (type 1) / Dual / Sony **(a)** -Boss only

JVC

Pioneer/Jensen

Alpine **(c)**

Visteon / Boss (type-4) **(a)**-Boss only

Valor

Clarion (type 2) **(a)**

Boss (type-2) / Metra OE

Eclipse (type 2) **(a)**

LG

Parrot **(d)**

XITE

Philips

JBL

Insane Audio

Magnadyne

Boss (type-3) **(a)**

Axxera (resistive SWC)

Axxera (data SWC) **(e)**

(a) If no SWC, change the radio type to the opposite radio type.

(b) If the interface shows JVC, change the radio type to Kenwood.

(c) If an Alpine radio isn't installed, make sure the 3.5mm jack is plugged in.

(d) AX-SWC-PARROT required (sold separately). Radio software must be at least 2.1.4.

(e) Indicated by an SWC wire labeled “IR”.

STEERING WHEEL CONTROL SETTINGS (CONT.)

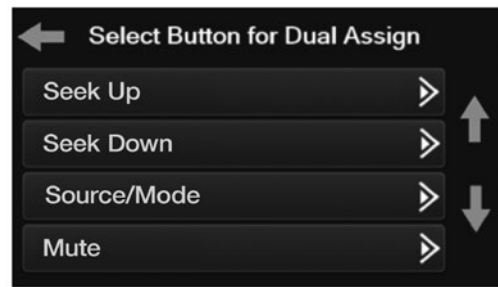
Remap Button screen



- The interface has the ability to change the button assignment for the steering wheel control audio buttons, except Volume-Up and Volume-Down. Follow the prompts on the touchscreen display to remap the steering wheel control audio button(s) to your liking.

Note: The aftermarket radio may not have all of these commands. Please refer to the manual provided with the radio, or contact the radio manufacturer, for specific commands recognized by that particular radio.

Dual Assign screen



- The interface has the capability to assign two functions to a single button, except Volume-Up and Volume-Down. Follow the prompts on the touchscreen display to program the button(s) to your liking.

Note: Seek-Up and Seek-Down come programmed as Preset-Up and Preset-Down for a long button press.

TROUBLESHOOTING

Resetting the interface

Option #1

1. With everything connected and the car running.
2. Hold the bottom (2) buttons for 3 seconds, then release. (Figure A)
(The screen will turn black and then put you in the vehicle selection screen)
3. Select your vehicle and wait till the “SWC Configured “ appears on the screen.
4. Turn ignition off and start vehicle, then test your interface.

Option #2

1. With the vehicle running, press the **Reset Vehicle Type** button mentioned in **System Configuration**.
2. Refer to **Programming**, step 3, from this point.



(Figure A)

[illegible][illegible]

[illegible]This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are approximately 20 lines visible. The paper has a slight shadow on the right side, suggesting it's resting on a surface.



99-5847CH
INSTALLATION INSTRUCTIONS



Having difficulties? We're here to help.



Contact our Tech Support line at:

386-257-1187



Or via email at:

techsupport@metra-autosound.com

Tech Support Hours (Eastern Standard Time)

Monday - Friday: 9:00 AM - 7:00 PM

Saturday: 10:00 AM - 5:00 PM

Sunday: 10:00 AM - 4:00 PM



**Metra recommends MECP
certified technicians**