

Troubleshooting Steering Wheel Controls

If the steering wheel controls are not functioning, follow the steps below to troubleshoot and/or reset the interface.

- Ensure that the **Blue/White** wire from the **16-pin harness** is connected to the amp turn-on wire from the radio. This will be a circuit that will have power whenever the radio is on.
- Ensure that the **3.5mm jack** from the AX-GMLAN11-SWC is connected properly to the radio as per page 4 from the instructions.
- If the prior steps were not performed initially, proceed on to the following steps to reset the interface.

To reset the interface:

- Start the vehicle.
- Press and hold the reset button in the interface for **2 seconds**, then let go.
- After approximately 30 seconds the radio will shut off, then come back on. Immediately after the radio comes back on, press the following buttons in the exact sequence as shown.
 - **Volume Up**
 - **Seek Up**
 - **Volume Up**
 - **PTT (OnStar) or Mute**
 - **Volume Up**
- After the last **Volume Up** has been pressed, the light in the interface will come on indicating programming was successful. Test the radio and SWC buttons for proper operation.